

Values, Institutional Quality, and Development in Portugal Questionnaire

Please answer the following questions.

Question 1: What year were you born? _____

Question 2: Where were you born? City: _____ State: _____

Question 3: What is your gender? 1. Male _____ 2. Female _____

Question 4: What is the highest level of education you completed?

1. 2nd Cycle of Basic Education (between 5 and 6 years).
2. 3rd Cycle of Basic Education (between 7 and 9 years).
3. Some Secondary School (between 10 and 12 years).
4. Secondary School Completed
5. Some college
6. Undergraduate Complete (Bacharelato)
7. Undergraduate Complete (Licentiate)
8. Graduate School

Question 5: Do you have a graduate or professional degree?

Please specify _____

Question 6: How many years have you worked in this institution?

1. Less than a year _____
2. Between one and three years _____
3. Between four and seven years _____
4. Between eight and twelve years _____
5. More than thirteen years _____

Question 7: How many times have you been promoted since you joined this institution?

1. Never
2. Once
3. Two or three times
4. Four or five times
5. Six or more times

Question 8: Which of the following job titles best corresponds to the occupation you currently hold?

1. Security officer, support/maintenance worker
2. Machine operator
3. Clerk/Secretary
4. Mid-level technician
5. Mid-level manager
6. Senior manager

Question 9: And which of the following titles best corresponds to the first position you had in this institution?

1. Security guard, maintenance worker
2. Machine operator, technician
3. Office Employee/Secretary
4. Mid-level professional/functionary
5. Mid-level administrator/manager
6. High level functionary/administrator/manager

Question 10: Generally speaking, how satisfied are you with your current position?

1. Very Unsatisfied
2. Unsatisfied
3. More or Less Satisfied
4. Satisfied
5. Very Satisfied

Please indicate whether you agree or disagree with the following statements.

Question 11: Fulfilling the functions exercised by this institution has enriched and enhanced my career..

1. Absolutely Disagree
2. Disagree
3. Neither Agree Nor Disagree
4. Agree
5. Absolutely Agree
6. Don't Know

Question 12: Generally speaking, this institution fulfills the purpose for which it was established.

1. Absolutely Disagree
2. Disagree
3. Neither Agree Nor Disagree
4. Agree
5. Absolutely Agree
6. Don't Know

Question 13: The proper operation of this institution is essential for the progress of Portugal.

1. Absolutely Disagree
2. Disagree
3. Neither Agree Nor Disagree
4. Agree
5. Absolutely Agree
6. Don't Know

Question 14: The majority of employees in this institution competently do their jobs.

1. Absolutely Disagree
2. Disagree
3. Neither Agree Nor Disagree
4. Agree
5. Absolutely Agree
6. Don't Know

Question 15: Promotions in this institution depend primarily on personal relationships.

1. Absolutely Disagree
2. Disagree
3. Neither Agree Nor Disagree
4. Agree
5. Absolutely Agree
6. Don't Know

Question 16: The majority of leaders and managers of this institutions are honest and competent people.

1. Absolutely Disagree
2. Disagree
3. Neither Agree Nor Disagree
4. Agree
5. Absolutely Agree
6. Don't Know

Question 17: Generally speaking, this institution seeks to be up-to-date in the use of new technologies and modern procedures.

1. Absolutely Disagree
2. Disagree
3. Neither Agree Nor Disagree
4. Agree
5. Absolutely Agree
6. Don't Know

Question 18: This institution does everything within its power to provide satisfactory service to its users and clients.

1. Absolutely Disagree
2. Disagree
3. Neither Agree Nor Disagree
4. Agree
5. Absolutely Agree
6. Don't Know

Question 19: There is good institutional cooperation between this institution and top decision-makers of the Portuguese public administration.

1. Absolutely Disagree
2. Disagree
3. Neither Agree Nor Disagree
4. Agree
5. Absolutely Agree
6. Don't Know

According to your experience, please indicate if the statements below are true or false.

Question 20: There are groups within this institution who pursue their own interests, even if they negatively affect the broader goals of the organization.

1. False
2. Neither True Nor False
3. True
4. I don't know

Question 21: Most of the employees in this institution are immune to bribery and corruption.

1. False
2. Neither True Nor False
3. True
4. I don't know

Question 22: If they follow the rules and do their jobs competently, people will be promoted in this institution.

1. False
2. Neither True Nor False
3. True
4. I don't know

Question 23: The great majority of leaders in this institution actively seek feedback from people who interact with the institution or who use its services.

1. False
2. Neither True Nor False
3. True
4. I don't know

Question 24: Generally speaking, employees at this institution seek to permanently improve the performance and quality of the services they provide.

1. False
2. Neither True Nor False
3. True
4. I don't know

Question 25: Luis and Fernando have been employees at this institutions for many years. Luis says, "This organization has a very specific way of doing things, and it is unlikely that things will change." Fernando says, "This organization incorporates new technologies and tries to change things in order to make improvements whenever it can." Who is right?

1. Luis
2. Fernando
3. Neither

Question 26: Ana and Margarida also work at this institution. Ana says, “It is difficult for women to make progress in this organization; they are often passed over in favor of men.” Margarida says, “Women are treated the same as men in this organization; progress depends on individual merits.” Who is right?

1. Ana
2. Margarida
3. Neither

Question 27: Aline and Milton also work for this institution. Aline says, “It is difficult to perform duties for this organization that are compatible with my educational training.” Milton says, “People, regardless of skin color, are treated the same way in this organization.” Who is right?

1. Aline
2. Milton
3. Neither

Please indicate whether you agree or disagree with the following statements.

Question 28: “Most public officials are not interested in the problems of the average man.”

1. Absolutely Disagree
2. Disagree
3. Neither Agree Nor Disagree
4. Agree
5. Absolutely Agree
6. Don't Know

Question 29: “These days, a person does not really know whom can count on.”

1. Absolutely Disagree
2. Disagree
3. Neither Agree Nor Disagree
4. Agree
5. Absolutely Agree
6. Don't Know

Question 30: “Most people don't really care what happens to the next fellow.”

1. Absolutely Disagree
2. Disagree
3. Neither Agree Nor Disagree
4. Agree
5. Absolutely Agree
6. Don't Know

To what extent is the person in the scenario like you?

Question 31: A person who gives importance to have new ideas and being creative. They like to do things their way.

1. Not like me at all
2. Not like me
3. A Little Like me
4. Like me
5. Very Much like me
6. Exactly like me

Question 32: A person for whom it is important to be rich. They want to have lots of money and expensive things.

1. Not like me at all
2. Not like me
3. A Little Like me
4. Like me
5. Very Much like me
6. Exactly like me

Question 33: A person who believes that people should be treated equally and have equal opportunities.

1. Not like me at all
2. Not like me
3. A Little Like me
4. Like me
5. Very Much like me
6. Exactly like me

Question 34: A person who assigns much importance to showing his/her abilities. This person wants others to admire what s/he does.

1. Not like me at all
2. Not like me
3. A Little Like me
4. Like me
5. Very Much like me
6. Exactly like me

Question 35: A person for whom it is important to live in a place where s/he feels secure. This person avoids anything that would put his/her security at risk.

1. Not like me at all
2. Not like me
3. A Little Like me
4. Like me
5. Very Much like me
6. Exactly like me

Question 36: A person who likes surprises and always looks for new things to do. This person thinks that it is important to do many things in life.

1. Not like me at all
2. Not like me
3. A Little Like me
4. Like me
5. Very Much like me
6. Exactly like me

Question 37: A person who believes that people should do what they are told. This person thinks that people should always follow the rules even when there is nobody around.

1. Not like me at all
2. Not like me
3. A Little Like me
4. Like me
5. Very Much like me
6. Exactly like me

Question 38: A person for whom it is important to listen to others different from him/herself. Even when disagreeing with someone , this person believes that it is important to understand that person.

1. Not like me at all
2. Not like me
3. A Little Like me
4. Like me
5. Very Much like me
6. Exactly like me

Question 39: A person for whom it is important to be humble and modest. This person seeks not to draw attention to him/herself.

1. Not like me at all
2. Not like me
3. A Little Like me
4. Like me
5. Very Much like me
6. Exactly like me

Question 40: A person for whom it is important to have a good time. This person likes to treat him/herself well.

1. Not like me at all
2. Not like me
3. A Little Like me
4. Like me
5. Very Much like me
6. Exactly like me

Question 41: A person for whom it is important to make his/her own decisions about what to do. This person likes to be free and not depend on others.

1. Not like me at all
2. Not like me
3. A Little Like me
4. Like me
5. Very Much like me
6. Exactly like me

Question 42: A person for whom it is important to help others around him/her. This person is concerned with the well-being of others.

1. Not like me at all
2. Not like me
3. A Little Like me
4. Like me
5. Very Much like me
6. Exactly like me

Question 43: A person for whom it is important to be successful and that people recognize his/her achievements.

1. Not like me at all
2. Not like me
3. A Little Like me
4. Like me
5. Very Much like me
6. Exactly like me

Question 44: A person for whom it is important that the government be strong and ensures his/her safety.

1. Not like me at all
2. Not like me
3. A Little Like me
4. Like me
5. Very Much like me
6. Exactly like me

Question 45: A person who looks for adventure and likes to take risks. This person likes to have an exciting life.

1. Not like me at all
2. Not like me
3. A Little Like me
4. Like me
5. Very Much like me
6. Exactly like me

Question 46: A person for whom it is important to behave properly. This person avoids doing things that others may find wrong.

1. Not like me at all
2. Not like me
3. A Little Like me
4. Like me
5. Very Much like me
6. Exactly like me

Question 47: A person for whom it is important that others respect him/her. S/he wants others to do what s/he says.

1. Not like me at all
2. Not like me
3. A Little Like me
4. Like me
5. Very Much like me
6. Exactly like me

Question 48: A person for whom it is important to be loyal to his/her friends. S/he is dedicated to people who are close to him/her?

1. Not like me at all
2. Not like me
3. A Little Like me
4. Like me
5. Very Much like me
6. Exactly like me

Question 49: A person who seriously believes that people should protect nature. Protecting the environment is important to him/her.

1. Not like me at all
2. Not like me
3. A Little Like me
4. Like me
5. Very Much like me
6. Exactly like me

Question 50: A person who gives importance to tradition. S/he does everything in his/her power to act according to his/her religion and family.

1. Not like me at all
2. Not like me
3. A Little Like me
4. Like me
5. Very Much like me
6. Exactly like me

Question 51: A person who seeks to take advantage of all opportunities to amuse him/herself. It is important for him/her to do things that give pleasure.

1. Not like me at all
2. Not like me
3. A Little Like me
4. Like me
5. Very Much like me
6. Exactly like me